Patient Care Flag Definitions

For Patient Care and Support Service Jobs:

- **Direct Care**: Direct Care. The direct patient care provider cares directly to patients and excludes the manager and administrator. Direct patient care responsibilities are patient-centered activities carried out in the presence of the patient (such as, admission, transfer/discharge, patient teaching, patient communication, etc.). This category includes staff that are:
  - Counted in the staffing matrix
  - Assigned greater than 50 percent to direct care responsibilities
  - Replaced during a shift if they call in sick.

- **Indirect Care**: Staff whose primary focus is patient care responsibilities and/or contact, but who have "hands on" less than 50 percent of their time.

- **Administrator**: Staff whose primary responsibility is the management of healthcare services delivery. The levels of administrators include administrative directors, directors, managers and assistant managers.

- **NA**: Not Applicable. Staff Member is in job that is not applicable to patient contact.